

OUR ESG INITIATIVES

Our mission is **to make exceptional guest experiences better for our planet, paving the way to more sustainable stays**. This isn't just a part of what we do.

It's the heartbeat of our hotel. **It's the way we think, the way we act, the way we work together**, the way we educate, and the way we build positive partnerships.

Our ESG Initiative

At Hilton London Metropole, we promise **sustainability** without **compromise**.

Our People

- Inclusivity is a pillar of recruitment and training
- Down's Syndrome Association partnership
- Mental health first aiders in all departments
- Our ESG committee meets monthly to push improvements for our team members, guests, local community and the environment

Our Planet

- Triple ISO certifications, for Quality, Environmental and Energy Management
- Hydroponic garnishes & agave straws
- Hope & Glory sustainable tea partner
- Fully recycled & recyclable packaging in Tyburn Market
- 100% renewable electricity across the hotel
- Sustainably sourced coffee beans
- Uniforms made out of recycled plastic bottles and sustainable british materials
- 90% of the ingredients are sourced within 100 miles of our restaurant, Tyburn Kitchen
- We calculate the carbon footprint of your meetings and offset it at no extra cost
- Reducing plastic keycards with our digital check-in
- For every umbrella rented to a guest, a tree is planted, with over 900 trees in four months
- Eliminated single-use plastic in our bedrooms

Our Communities

- Nearly 70,000 meals prepared & donated in partnership with The Felix Project
- We collaborate with the Marble Arch London to support our local community with donations and affirmative actions
- We host hospitality career promotion days with Springboard